

Privacy Policy

Introduction

For purposes of this Privacy Policy, references to “we,” “our,” and “us” mean The Green Ward. The Green Ward owns and operates the website at www.thegreenward.com.

This Privacy Policy explains how and why we collect and use information about you. We reserve the right to change, modify, add, or remove portions of this Privacy Policy from time to time. We will not, however, change how we share your personal information without your consent.

Personal Information We Collect

When you interact with us we may collect personal information, such as:

- Name
- Email address
- Phone number
- Geolocation data

We may also collect general information about the services that you use, times and dates of your interactions with us.

How We Collect Information

We may collect information:

- Directly from you when you provide it, including by filling out forms, setting up a personal profile, participating in promotions, or contacting us through our “Contact Us” form.
- Automatically as you interact with us, such as location data, times and dates of logins.
- That you share, post, or transmit when interacting with us
- From third parties, including social media platforms you use to interact with us

How We Use Information

We may use your information to:

- Provide the service you've requested or agreed to receive.
- Enable you to participate in our membership features.
- Enable you to participate in sweepstakes, contests, and promotions through us
- Process your registration
- Respond to your questions or other requests
- Improve and manage our website

- Send you emails to inform you about new features of our memberships
- Market The Green Ward products and services to you and send you marketing materials that may be of interest to you, but only if you consent to providing your information for this purpose
- For other purposes with your consent

Children Under 16

We do not knowingly collect personal information from children under the age of 16 and do not target to children under 16. If you are under 16, please do not submit any personal information. If you have reason to believe that a child under the age of 16 has provided their personal information to us, please contact us, and we will delete that information.

Accessing Your Personal Information

If you would like to obtain a copy of your personal information gathered by us, or if you would like to correct or delete such information from our marketing database, send us an email at contact@thegreenward.com to submit a request.

Opting Out

We only send promotional and marketing communications with your consent.

If you no longer wish to receive these or other communications from us, send us an email at contact@thegreenward.com.

You can stop receiving newsletter email communications from us by clicking on the “unsubscribe link” provided in such communications.

Improper Collection and Misuse of Personal Information

Please report any improper collection or misuse of personal information to contact@thegreenward.com. Depending on the law where you live, you may also have the right to file a complaint with your local data protection authority.

Requesting a Copy of Your Personal Information

Under the UK Data Protection Act (1998), you may request a copy of any personal data about you held by us and we have up to 40 calendar days to respond.

The request must be in writing and must contain the following:

- Your name and postal address
- A telephone number where you can be reached

You must also provide:

- A photocopy of your passport or driving licence
- Your signature and the date of the request

- Signed authority from the individual whose data is required if you are applying on their behalf.

Please send your request to:
4 Rosefield Gardens
London, E14 8ER

If you require any further information on anything raised above, please contact us at contact@thegreenward.com

This policy was last updated on 20 May 2018

Please note: this privacy policy applies to our use of your information from APRIL 2014